magmodules



Orders Grid

Channable Connect for Magento 2

The Orders Grid shows all marketplace orders received from Channable. Use it to monitor order imports, troubleshoot failed orders, and track the status of your marketplace sales.

Location: Channable → Channable Orders

Columns

Column	Description
Channable ID	Unique identifier from Channable
Store	Magento store view the order was imported to
Channel	Marketplace name (bol.com, Amazon, etc.)
Channel ID	Order ID from the marketplace
Products	Product names and quantities in the order
Customer	Customer name and contact details
Billing Address	Billing address details
Shipping Address	Shipping address details
Price	Order total and pricing breakdown
Created Order	Link to the Magento order (if successfully created)
Error Message	Error details for failed imports
Is Test	Whether this is a test order
Created At	When the order was received
Updated At	Last update timestamp
Import Status	Current status (New, Imported, Error)

Some columns are hidden by default. Click **Columns** to show/hide columns.

Import Status

Status	Meaning

New	Order received, waiting to be processed
Imported	Successfully created as Magento order
Error	Import failed - check Error Message column

Actions

Click the **Select** dropdown in the Actions column:

- **View Order** - Open the Magento order (if imported)
- **Re-import** - Retry importing a failed order

Filtering

Use the filters at the top to find specific orders:

- Filter by **Store View** to see orders per store
- Filter by **Import Status** to find failed orders
- Filter by **Channel** to see orders from a specific marketplace
- Filter by **Date Range** to narrow down time periods
- Use **Search** for quick text search across all columns

Tips

- Check the **Error Message** column for failed orders to understand what went wrong
- **Is Test = Yes** indicates orders from the test order simulator
- Click the order number in **Created Order** to jump directly to the Magento order

Need More Help?

Documentation:

- All Help Articles - Complete documentation overview

Support:

- Contact Support - Get help from our team

For a complete overview of features and configuration options, see the Channable Connect extension on magmodules.eu

All articles for Channable Connect

Installation

1	Installatie met Composer (aanbevolen)
2	Installatie via de Adobe Marketplace
3	Installatie via FTP en SSH

Configuration

1	Snelstartgids
2	Configureer de feed
3	Orders Configuratie
4	Product Updates Configuratie

Troubleshooting

1	The price of at least one product is missing a currency
2	Controleer Feed
3	Importeer een testorder uit Channable

Grids

1	Returns Grid
2	Product Updates Grid
3	**Orders Grid (current)**

Background

1	Hoe werkt de retouren flow

2	Best Practices
3	CLI Commands

