magmodules



Snelstartgids

Channable Connect for Magento 2

Get Channable Connect up and running in minutes. This guide walks you through the essential setup steps to connect your Magento store with Channable and start selling on marketplaces.

Step 1: Install the Extension

Via Composer (recommended)

```
composer require magmodules/magento2-channable
bin/magento module:enable Magmodules_Channable
bin/magento setup:upgrade
bin/magento cache:flush
```

Verify Installation

```
bin/magento channable:selftest
```

All tests should show "success". If not, check the error messages and review the Troubleshooting documentation.

Step 2: Enable the Module

1. Go to **Channable → General** in your Magento admin
2. Set **Enable** to Yes
3. Click **Save Config**
4. Flush cache: **System → Cache Management → Flush Magento Cache**

Step 3: Configure Your Product Feed

1. Go to **Channable → Product Feed**
2. Configure the essential settings:

Setting	Recommended Value
Enable	Yes
Name	Your `name` attribute
Description	Your `description` attribute
Brand	Your `manufacturer` or brand attribute

Setting	Recommended Value
EAN/GTIN	Your barcode attribute
Image Source	All Images

3. Under **Product Types → Configurable Products**:
    - Use Configurable/Simple Products: **Only Linked Simple Products**
    - Use Parent URL for Simples: **Yes, with Auto-Link**
    - Use Parent Image for Simples: **Only if Empty**
4. Click **Save Config**

Get Your Feed URL

Scroll down to the **Feeds** section. You'll see your store views with:

- **Preview** - Test your feed configuration
- **JSON Product Feed** - The URL Channable needs
- **Auto Connect** - Quick connect to Channable

Click **Preview** to verify your products appear correctly.

Step 4: Connect Feed to Channable

1. Log in to your Channable account
2. Create a new project or open an existing one
3. Add a new import source and select **Magento 2**
4. Either:
    - Click **Auto Connect with Channable** in Magento, or
    - Copy the **JSON Product Feed** URL and paste it in Channable

Channable will now fetch your product catalog.

Step 5: Enable Order Import (Optional)

If you're selling on marketplaces (bol.com, Amazon, etc.), enable order import:

1. Go to **Channable → Orders**
2. Set **Enable** to Yes

3. Configure order settings:

Setting	Recommended Value
Default Shipping Method	Your marketplace shipping method
Fallback Shipping Method	A backup method
Create Invoice	Yes
Order ID Prefix	"CH-" or "M-"

4. Click **Save Config**

Get Your Webhook URL

Scroll to the **Webhooks** section and copy the webhook URL for your store view.

Configure in Channable

1. In Channable, go to your marketplace connection settings
2. Paste the webhook URL in the order webhook field
3. Save the settings

Test the Connection

Click **Import Test Order** in the Webhooks table to verify everything works.

Step 6: Enable Product Updates (Optional)

Keep your marketplace stock and prices synchronized in real-time:

1. Go to **Channable → Product Updates**
2. Set **Enable** to Yes
3. Configure the webhook per store view
4. Under **Settings**:
    - Cron Enable: Yes
    - Frequency: Every 5-15 minutes

5. Click **Save Config**

6. Copy the webhook URL to your Channable account

Verification Checklist

Run through this checklist to confirm everything is working:

- `bin/magento channable:selftest` shows all success
- Feed Preview shows your products correctly
- Channable successfully imports your feed
- Test order imports successfully (if orders enabled)
- Product updates are being sent (check Product Updates grid)

Common Setup Issues

Products not appearing in feed

- Check product visibility (needs "Catalog" or "Catalog, Search")
- Verify products are enabled and in stock
- Review filter settings in Product Feed configuration

Orders failing to import

- Verify webhook URL is correct in Channable
- Check shipping method exists and is enabled
- Run a test order to see specific error messages

Feed URL returns error

- Ensure module is enabled
- Flush Magento cache
- Run `bin/magento channable:selftest`

For more help, see the Troubleshooting documentation.

Need More Help?

Documentation:

- All Help Articles

Support:

- Contact Support

For a complete overview of features and configuration options, see the Channable Connect extension on magmodules.eu

All articles for Channable Connect

Installation

1	Installatie met Composer (aanbevolen)
2	Installatie via de Adobe Marketplace
3	Installatie via FTP en SSH

Configuration

1	**Snelstartgids (current)**
2	Configureer de feed
3	Orders Configuratie
4	Product Updates Configuratie

Troubleshooting

1	The price of at least one product is missing a currency
2	Controleer Feed
3	Importeer een testorder uit Channable

Grids

1	Returns Grid
2	Product Updates Grid
3	Orders Grid

Background

1	Hoe werkt de retouren flow

2	Best Practices
3	CLI Commands

