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Snelstartgids

Product Review Reminder for Magento 2

Get the Product Review Reminder extension running in your Magento 2 store. This guide covers the essential steps to start collecting product reviews through automated invitation emails.

Prerequisites

Before you begin, ensure you have:

- Review Reminder extension installed
- Admin access to your Magento store
- At least one email template configured (default provided)
- Magento cron running (required for automated emails)

Step 1: Enable the Module

1. Go to **Marketing → Review Reminder → Configuration**
2. Under **General**, set **Enabled** to **Yes**
3. Click **Save Config**

Step 2: Create Your First Invitation Profile

Profiles define when and how review invitations are sent.

1. Go to **Marketing → Review Reminder → Invitation Profiles**
2. Click **Add New**
3. Configure basic settings:
    - **Name**: e.g., "Default Profile"
    - **Enabled**: Yes
    - **Store View**: Select applicable store(s)
    - **Customer Group**: Select customer groups
    - **Order Status**: Select "Complete" (or your preferred status)

Step 3: Configure Email Timing

In your profile, set the email schedule:

First Mail Settings:

- **Send After**: Number of days after order reaches target status (e.g., 10 days)

- **Sent From**: Select sender email identity
- **Default Template**: Select email template

Second Mail Settings (optional):

- **Enabled**: Yes to send follow-up reminders
- **Send After**: Days after first email (e.g., 7 days)
- **Only if no review**: Recommended - skips customers who already reviewed

Step 4: Set Up Automation

1. Go to **Marketing → Review Reminder → Configuration**
2. Under **Configuration → Automation**:
    - **Order Queue Processing**: How often to check for new orders
    - **Review Reminder Email Dispatch**: How often to send queued emails

Step 5: Verify Setup

Run the self-test to check your configuration:

1. Go to **Configuration → Debug & Logging**
2. Click **Run Self Test**
3. Review results for any issues

What Happens Next

Once configured:

1. **Orders qualify** - New orders matching your profile criteria are detected
2. **Queue building** - Cron adds qualifying orders to the email queue
3. **Email dispatch** - After the delay period, invitation emails are sent
4. **Review collection** - Customers click the link and submit reviews
5. **Optional follow-up** - Second reminder sent if no review (when enabled)

Monitor Your Queue

View pending invitations at **Marketing → Review Reminder → Email Queue**:

- See scheduled emails and their status
- Check when emails are scheduled to send
- Monitor which customers have reviewed

Next Steps

- Set up coupon rewards to incentivize reviews
- Create email templates for different countries
- Add conditions to target specific products or order values

Need More Help?

Documentation:

- All Help Articles - Complete documentation overview

Support:

- Contact Support - Get help from our team

For a complete overview of features and configuration options, see the Product Review Reminder extension on magmodules.eu

All articles for Product Review Reminder

Installation

1	Installatie met Composer (aanbevolen)
2	Installatie via de Adobe Marketplace
3	Installatie via FTP en SSH

Configuration

1	**Snelstartgids (current)**
2	Configuratie
3	Uitnodigingsprofielen

Troubleshooting

1	Probleemoplossing

Grids

1	Verwerkingslog
2	E-mail Wachtrij
3	Uitgeschreven Klanten

Background

1	CLI Commando's
2	Couponbeloningen
3	E-mail Templates

