

**bol.**

Track & Trace Grid

Bol.com Integration for Magento 2

The Track & Trace Grid shows all tracking information that needs to be or has been exported to Bol.com. When you add a tracking number to a Magento shipment, it appears here for synchronization.

Location: Bol.com → Data → Track and Trace

Columns

| Column | Description |
|------------------|----------------------------------|
| Entity Id | Internal track record ID |
| Account Id | Associated Bol.com account |
| Shipment Id | Linked Bol.com shipment ID |
| Track And Trace | The tracking number/code |
| Transporter Code | Carrier code (PostNL, DHL, etc.) |
| Magento Track Id | Magento tracking record ID |
| Error | Error message if export failed |
| Status | Export status to Bol.com |

How Tracks Enter This Grid

Tracking information is captured when you add tracking numbers:

1. Create a shipment for a Bol.com order
2. Add tracking number to the shipment in Magento
3. Track record appears in this grid with status "Pending"
4. Cron job exports the tracking info to Bol.com
5. Status updates to "Exported" on success

Requirements:

- Shipment must belong to a Bol.com order
- Tracking number must be added in Magento
- Carrier must be mapped to Bol.com transporter code

Status Explained

| Status | Meaning |
|----------|------------------------------------|
| Pending | Track created, waiting for export |
| Exported | Successfully sent to Bol.com |
| Error | Export failed - check Error column |

Carrier Mapping

The **Transporter Code** is determined by carrier mapping in configuration. Ensure your Magento carriers are mapped to the correct Bol.com transporter codes.

Common Bol.com transporter codes:

- `TNT` - TNT/FedEx
- `POSTNL` - PostNL
- `DHL` - DHL
- `DPD_NL` - DPD Netherlands
- `DPD_BE` - DPD Belgium
- `BPOST_BE` - Bpost Belgium

Tips

- Tracking exports automatically via cron
- Customers see tracking info on Bol.com after successful export
- If tracks stay pending, check carrier mapping configuration
- Error column shows specific API errors from Bol.com

Need More Help?

Documentation:

- [All Help Articles](#) - Complete documentation overview

Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Bol.com Integration extension on magmodules.eu

All articles for Bol.com Integration

Installation

| | |
|---|---|
| 1 | Installatie met Composer (aanbevolen) |
| 2 | Installatie via de Adobe Marketplace |
| 3 | Installatie via FTP en SSH |

Configuration

| | |
|---|---|
| 1 | Snelstartgids |
| 2 | Configureer de extensie |
| 3 | Bol.com Accounts |
| 4 | Product Profiles |

Troubleshooting

| | |
|---|-----------------------------------|
| 1 | Probleemoplossing |
|---|-----------------------------------|

Grids

| | |
|----------|---|
| 1 | Bestellingen |
| 2 | Offers overzicht |
| 3 | Shipments Grid |
| 4 | Track & Trace Grid (current) |
| 5 | Competing Offers Grid |
| 6 | Facturen overzicht |

Background

| | |
|---|--------------------------------|
| 1 | Best Practices |
| 2 | CLI Commands |

