



## Admin Grids

Shopreviews.com for Magento 2

Manage your synced review data with the [Shopreviews.com](https://shopreviews.com) admin grids. Four grids provide visibility into your reviews, sources, platforms, and websites.

## Accessing the Grids

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Navigate to **Shopreviews.com** → **Data** to access:

- Reviews
- Sources
- Platforms
- Websites

## Reviews Grid

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View all reviews synced from your connected platforms.

**Location:** Shopreviews.com → Data → Reviews

### Grid Columns

Column	Description
<b>Entity ID</b>	Internal Magento ID
<b>Review UUID</b>	Unique review identifier from Shopreviews.com
<b>Name</b>	Reviewer name
<b>Email</b>	Reviewer email (if available)
<b>Description</b>	Review content/text
<b>Rating</b>	Star rating given
<b>Locale Code</b>	Language/region of review
<b>Review Date</b>	When review was originally posted
<b>Fetches At</b>	When review was synced to Magento
<b>Source</b>	Platform the review came from
<b>Platform</b>	Review platform identifier

## Filtering Reviews

Filter reviews by:

- Rating (find low/high ratings)
- Source (specific platform)
- Date range (recent reviews)
- Locale (language)

## Use Cases

- Monitor overall review sentiment
- Find recent reviews
- Identify reviews needing attention
- Track review volume over time

## Sources Grid

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View all review sources connected to your Shopreviews.com account.

**Location:** Shopreviews.com → Data → Sources

## Grid Columns

Column	Description
Entity ID	Internal Magento ID
Source UUID	Unique source identifier
Name	Source/platform name
Logo URL	Platform logo image
URL	Source website URL
Review Link	Direct link to reviews
Review Count	Number of reviews from this source
Average Rating	Average rating from this source
Last Sync At	When source was last synchronized

Column	Description
Next Sync At	Scheduled next sync time

## Understanding Sources

A source represents a specific connection to a review platform:

- Google Business listing
- Trustpilot company profile
- Facebook Business page
- Kiyoh account
- etc.

## Monitoring Sources

Check sources regularly for:

- Last sync time (ensure syncing)
- Review count (track growth)
- Average rating (monitor satisfaction)

## Platforms Grid

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View all available review platforms in the Shopreviews.com ecosystem.

**Location:** Shopreviews.com → Data → Platforms

## Grid Columns

Column	Description
Entity ID	Internal Magento ID
Platform UUID	Unique platform identifier
Name	Platform name (Google, Trustpilot, etc.)
Logo	Platform logo
Logo Icon	Small platform icon
Is Active	Whether platform is active

Column	Description
Created At	When platform was added
Updated At	Last platform update

## Available Platforms

The grid shows all platforms Shopreviews.com supports:

- Google Business Reviews
- Trustpilot
- Facebook Business
- WebwinkelKeur
- Kiyoh
- TrustedShops
- The FeedbackCompany
- Ekomi
- YellowPages
- Etsy Marketplace
- eBay Marketplace
- Stamped
- And more

## Platform Status

**Is Active** indicates whether:

- Platform is available for connections
- Your account has access to this platform
- Reviews can be synced from this platform

## Websites Grid

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View your Shopreviews.com websites and their aggregated statistics.

**Location:** Shopreviews.com → Data → Websites

## Grid Columns

Column	Description
<b>Entity ID</b>	Internal Magento ID
<b>Website UUID</b>	Unique website identifier
<b>Name</b>	Website name in Shopreviews.com
<b>Logo URL</b>	Website logo
<b>Details</b>	Additional website information
<b>Review Count</b>	Total reviews across all sources
<b>Average Rating</b>	Overall average rating
<b>Source Count</b>	Number of connected sources
<b>Best Rating</b>	Maximum rating scale (usually 5)
<b>Worst Rating</b>	Minimum rating scale (usually 0 or 1)
<b>Is Active</b>	Website active status
<b>Score Summary</b>	Aggregated score breakdown

## Website Statistics

The websites grid provides valuable aggregate data:

- **Review Count** - Total reviews from all platforms
- **Average Rating** - Combined average across sources
- **Source Count** - How many platforms are connected

## Multiple Websites

If you have multiple Shopreviews.com websites:

- Each appears as separate row
- Use different websites for different Magento stores
- Select website in widgets/configuration

## Grid Features

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### Standard Magento Grid Functions

All grids support:

- **Column sorting** - Click headers to sort
- **Filtering** - Use filter inputs above columns
- **Pagination** - Navigate through large datasets
- **Column visibility** - Show/hide columns
- **Export** - Export data to CSV/Excel

## Best Practices

### Regular Monitoring:

- Check Reviews grid weekly for new reviews
- Monitor Sources for sync issues
- Verify Website statistics match expectations

### Troubleshooting:

- Use Fetched At to identify sync issues
- Check Last Sync At on sources
- Compare Review Count across grids

## Data Relationships

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Understanding how data connects:



- **Websites** contain multiple **Sources**
- **Sources** have many **Reviews**
- Each **Review** comes from one **Platform** via one **Source**

## Common Tasks

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### Find Recent Reviews

1. Go to Reviews grid

2. Filter by Fetched At: Last 7 days
3. Sort by Review Date descending

## Check Sync Status

1. Go to Sources grid
2. Check Last Sync At column
3. Verify times are recent
4. If outdated, check automation settings

## View Platform Coverage

1. Go to Platforms grid
2. Filter Is Active: Yes
3. Compare to your Shopreviews.com dashboard

## Verify Aggregate Statistics

1. Go to Websites grid
2. Check Review Count and Average Rating
3. Compare to Shopreviews.com dashboard

## Need More Help?

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### Documentation:

- [All Help Articles](#) - Complete documentation overview

### Support:

- [Contact Support](#) - Get help from our team

For a complete overview of features and configuration options, see the Shopreviews.com extension on [magmodules.eu](https://magmodules.eu)

# All articles for Shopreviews.com

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## Installation

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1	<a href="#">Installatie met Composer (aanbevolen)</a>
2	<a href="#">Installatie via de Adobe Marketplace</a>
3	<a href="#">Installatie via FTP en SSH</a>

## Configuration

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1	<a href="#">Snelstartgids</a>
2	<a href="#">Configureer de Shopreviews.com-plugin</a>
3	<a href="#">Toevoegen van de Shopreviews-com-widget</a>

## Troubleshooting

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1	<a href="#">Probleemoplossing</a>
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## Grids

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1	<a href="#">Admin Grids (current)</a>
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